

Lynx Air Employee FAQ

Q: How do I access my ROE?

ROE's will be uploaded to Service Canada website Service Canada - Canada.ca. This usually takes place within 30 days of termination. Please check their website regularly.

Q: What is the password to access my T4 and/or pay stubs in Avanti?

Your password for Avanti is your SIN number. Make sure your email and personal information is current in Avanti.

Q: Who will provide my 2024 t4?

Lynx Air will provide your t4.

Q: Will my benefits be extended beyond my termination date?

No, benefits cease on last day of employment.

Q: What will happen to my RRSP/TFSA/DPSP?

Industrial Alliance will be reaching out to you directly. You can expect to hear a week after your final pay.

Q: How long will EAP be available?

EAP has been extended until March 31, 2024. You can visit their website or call 1-844-671-3327. For logging in online, the following information is required:

Username: lynxair

Password: eap

Q: Who can I contact if I have additional questions about my termination of employment?

For any further questions related to employee matters or WEPPA, please email: Employee.LynxAir@fticonsulting.com

Q: Why was my final pay less than usual? (Salary employees)

Your pay is based on the semi-monthly pay schedule, prior worked up to the pay day date. Majority of our salary employees would have received termination prior to the week of February 26th. Your final pay will reflect from the 16th of February to your final day as indicated in your termination letter, of the final pay period as worked and payable.

Q: Why didn't I receive a vacation pay-out?

Due to Lynx Air's CCAA filing, your vacation pay will be included as part of your WEPPA claim. This amount will be included in the approved amount in your letter from FTI.

Q: Why didn't I receive per diem and OT? Will I be paid for any approved OT and/or per diems? If so, when?

All approved OT and per diems will be paid out. These payment amounts are calculated after your last day of work, and will be paid out no later than March 8, 2024.

Q: What are the next steps for WEPPA?

You will receive a termination notice letter from Lynx Air, and FTI will reach out to you directly with a letter outlining next steps for applying WEPPA, including the approved amount. You will need to submit your application once you receive the letter. Timing is up to 4 weeks before you will receive your WEPPA.

Q: Who do I contact regarding pay questions?

Payroll is no longer monitoring the inbox for individual inquiries. We are working toward reconciliation with team leads and resource planning. For general questions, reach out to wildcatcommunications@lynxair.com.